

Purpose

ELMS seeks to support and underpin Primary Care across Pennine Lancashire

Our Role

Providing in-hours and out of hours unscheduled primary medical care and infrastructure for Pennine Lancashire

Strategic Priorities

- **Identify Contract Opportunities**
- **Develop current services**
- **Continue to deliver quality services**
- **Build sustainability and collaborative working**
- **Develop organisational infrastructure, skills and resources**

Metrics

- **Ability to reinvest in services/staff**
- **Stakeholder satisfaction – patients, staff and members, commissioners and service partners**
- **Staff and clinical performer engagement**

Values

A membership organisation working collaboratively in patients interest - trustworthy, caring and capable, safe and effective